



[REGISTER NOW](#)

[MEDIA CENTER](#)

Hot Links

[Are You Getting Telemarketing Calls You Don't Want? Here's How to Stop Them](#)

[Complying With The Telemarketing Sales Rule](#)

Media Center

- [Enforcement Action Announcements - Alphabetical](#)

Press Releases (including Spanish) - Chronological

FTC Shuts Down Robocallers Who Claimed to Reduce Credit Card Interest Rates (February 2012)	TXT	
Telemarketer to Pay \$500,000 Civil Penalty for Thwarting Consumers' Requests to be Placed On Its Clients' Do Not Call Lists (December 2011)	TXT	
FTC Charges Telemarketers with Enabling Illegal Robocalling (December 2011)	TXT	
FTC Sends Biennial Report to Congress on the National Do Not Call Registry (December 2011)	TXT	
FTC Charges Telemarketers with Enabling Illegal Robocalling (November 2011)	TXT	
National Do Not Call Registry Databook for Fiscal Year 2011 (November 2011)	TXT	
At FTC's Request, Court Shuts Down Deceptive Mortgage and Debt Relief Operation (October 2011)	TXT	
FTC Adds Defendant in Deceptive Mortgage Loan Modification Case (September 2011)	TXT	
FTC Settlements Put Debt Relief Operations Out of Business (May 2011) Defendants Used Robocalls to Sell Bogus Plans to Lower Credit Card Interest Rates	TXT	
FTC Charges Utah Operation with Deceptive and Abusive Telemarketing (May 2011) Defendants Allegedly Made 16 Million Calls to Numbers on the Do Not Call Registry; Misrepresented How Funds Would Be Used	TXT	
Comment of the Federal Trade Commission In the Matter of Petitions Seeking Rulings on Certain Definitions under the Telephone Consumer Protection Act of 1991 and its Related Rules (May 2011)		PDF
Reply Comment of the Federal Trade Commission In the Matter of Petitions Seeking Rulings on Certain Definitions under the Telephone Consumer Protection Act of 1991 and its Related Rules (May 2011)		PDF

Maker of Rascal Scooters to Pay \$100,000 for Violating FTC's Do Not Call Rules (April 2011)	TXT	
Court Shuttters Telemarketers Peddling Bogus Timeshare Resales (March 2011) Defendants Allegedly Claimed They Could Find Timeshare Buyers	TXT	
FTC Charges Mortgage Relief Operation with Deceiving Distressed Homeowners (March 2011)	TXT	
FTC Steps Up Efforts Against Scams That Target Financially-Strapped Consumers (March 2011) More Than 90 Actions Brought By Commission and Its Law Enforcement Partners	TXT	
FTC Sends Refund Claim Forms to Nearly 12,000 Victims of Auto Warranty Robocaller (February 2011)	TXT	
FTC Charges Another Defendant as Part of Crackdown on Bogus Medical Discount Plans (January 2011)	TXT	
FTC Shuts Down Robocallers Who Falsely Promised to Lower Credit Card Interest Rates (December 2010) Agency Also Issues National Do Not Call Registry Data Book for Fiscal Year 2010	TXT	
FTC Seeks Public Comments on Ways to Strengthen Caller ID Provisions of the Commission's Telemarketing Sales Rule (December 2010)	TXT	
At FTC's Request, Court Shuttters International Robocall Operation (November 2010)	TXT	
FTC Announces Series of Actions Against Mortgage Relief Operations Charged with Deceiving Distressed Homeowners (November 2010)	TXT	
National Do Not Call Registry Databook for Fiscal Year 2010 (November 2010)		PDF
FTC Charges Another Defendant as Part of Crackdown on Bogus Medical Discount Plans (August 2010)	TXT	
Auto Warranty Robocaller To Pay \$2.3 Million, Sell Mercedes For Consumer Redress (August 2010)	TXT	

<p>FTC, State Attorneys General, Insurance Commissioners Crack Down on Bogus "Medical Discount Plans" Peddled to the Uninsured, Uninsurable, and Unemployed (August 2010)</p>	TXT	
<p>Marketers of "Rapid Debt Reduction" Program To Pay \$1.5 Million for Falsely Claiming They Could Lower Consumers' Interest Rates (July 2010)</p>	TXT	
<p>'Telefunder' to Pay \$300,000 for Abandoning Millions of Telemarketing Calls to Potential Charity Donors (June 2010) Company Also Allegedly Called Thousands of Consumers Who Asked Not to be Called</p>	TXT	
<p>At FTC's Request, Court Halts Massive Robocall Operation (June 2010) Firm Delivered Tens of Millions of Prerecorded Calls and Used Offshore Shell Company</p>	TXT	
<p>At FTC's Request, Court Stops Deceptive Telemarketing Calls Pitching Credit Card Interest Rate Reduction (May 2010)</p>	TXT	
<p>Women's Clothing Retailer Talbots and its Telemarketer to Pay Total of \$161,000 for Violating FTC's Robocall 'Opt-Out' Requirements (April 2010)</p>	TXT	
<p>Telemarketers Barred from Falsely Telling Consumers That Proceeds from the Sale of Household Goods Will Benefit Charities or the Disabled (April 2010) Complaint Brought as Part of 2008's "Operation Tele-Phoney" Law Enforcement Sweep</p>	TXT	
<p>New Jersey-Based Telephone Fundraisers Banned from Soliciting Donations; Will Pay \$18.8 Million for Violating FTC Order (March 2010) Defendants Deceived Consumers into Believing All Donations Would Help Local Police, Firefighters, Veterans</p>	TXT	
<p>Auto Warranty Robocallers To Pay Over \$655,000 and Sell Assets For Consumer Redress (March 2010) FTC Settlement Also Permanently Bars Voice Touch, Inc. From Telemarketing</p>	TXT	
<p>Defendants Banned from Mortgage Foreclosure 'Rescue' Business (March 2010) Surrendered Cash, Jewelry, and Vehicles for Consumer Refunds</p>	TXT	
<p>FTC Approves Two Reports to Congress on the National Do Not Call Registry (January 2010)</p>		

<ul style="list-style-type: none"> • Biennial Report to Congress Pursuant to the Do Not Call Registry Fee Extension Act of 2007 (December 2009) • Additional Report to Congress Pursuant to the Do Not Call Registry Fee Extension Act of 2007 (December 2009) 	TXT	
<p>FTC Sues to Stop Robocalls With Deceptive Credit Card Interest-Rate Reduction Claims (December 8, 2009) Commission Also Issues National Do Not Call Registry Data Book for 2009</p>	TXT	
<p>Dish Network Dealers Settle With FTC Over 'Do Not Call' Charges (September 22, 2009) Separate Court Orders Bar Future Do Not Call Violations</p>	TXT	
<p>FTC Files Suit to Stop Illegal Robocalls Pushing Vehicle "Warranty" Extensions (May 14, 2009) Companies Charged With Making Hundreds of Millions of Deceptive Calls to Consumers</p>	TXT	
<p>DIRECTV, Comcast to Pay Total of \$3.21 Million for Entity-Specific Do Not Call Violations (April 16, 2009) DIRECTV to Pay \$2.31 Million for Violating Telemarketing Sales Rule; Comcast to Pay \$900,000 for Calling Consumers Who Asked Not to be Called Again</p>	TXT	
<p>FTC Charges Dish Network, Formerly Known as EchoStar, with Multiple Do Not Call Violations (March 25, 2009) Four State Attorneys General Join Commission's Case Against Satellite TV Firm</p>	TXT	
<p>2007 Do Not Call Improvement Act Report to Congress Regarding the Accuracy of the Registry</p>		PDF
<p>Current Do Not Call Registrations as of September 30, 2008. (October 6, 2008)</p>		PDF
<p>FTC Issues Final Telemarketing Sales Rule Amendments Regarding Prerecorded Calls (August 19, 2008) Rule Will Halt Prerecorded Sales Calls Unless the Seller Obtains Consumer's Permission</p>	TXT	
<p>'Express Consolidation' Telemarketers Settle FTC Charges (May 8, 2008) Defendants Misled Consumers About Debt Management Program, Violated Provisions of the National Do Not Call Registry</p>	TXT	
<p>FTC Announces 'Operation Tele-PHONEY,' Agency's Largest Telemarketing Sweep (May 8, 2008) More Than 180 Actions Brought by Commission and Its Law Enforcement Partners</p>	TXT	
<p>Scorpio Telemarketers Stung with Court Order for Do Not Call Violations (May 6, 2008) Defendants Were First to be Charged with Transmitting False Caller ID to Consumers</p>	TXT	
<p>Do Not Call Registrations Permanent and Fees Telemarketers Pay to Access Registry Set (April 10, 2008) Telephone numbers placed on the National Do Not Call Registry will remain on it permanently due to the Do-Not-Call Improvement Act of 2007, which became law in February 2008.</p>	TXT	
<p>FTC Settles Charges Against Telemarketer that Made More Than 46 Million Unlawful Prerecorded Calls (January 29, 2008) Voice-Mail Broadcasting Corporation and its owner Jesse Crowe Agree to Stop Improper Use of Prerecorded Messages and to Pay \$180,000 Civil Penalty</p>	TXT	
<p>FTC Announces Law Enforcement Crackdown on Do Not Call Violators (November 7, 2007) Six Settlements Require Payment of Nearly \$7.7 Million in Civil Penalties; Additional Complaint Charges Telemarketer with Multiple DNC-Related Violations</p>	TXT	
<p>FTC Pledges Not to Drop Any Numbers From Do Not Call Registry, Pending Final Congressional or Agency Action on</p>	TXT	

Whether to Make Registration Permanent (October 22, 2007)		
The Truth about Cell Phones and the Do Not Call Registry (October 12, 2007) Despite Re-Circulating E-mail, It is Still Not Necessary to Register Cell Phone Numbers	TXT	
Cross-Border Telemarketers Face FTC Charges for Deceptive Phone Card Pitches (July 25, 2007) Defendants Also Charged with Violating National Do Not Call Registry Rules	TXT	
'Debt Elimination' Defendants Settle FTC Charges (May 23, 2007)	TXT	
TFTC Submits Do Not Call Report for FY 2006 to Congress (April 5, 2007)	TXT	
The Truth about Cell Phones and the Do Not Call Registry (February 6, 2007) Despite Re-Circulating E-mail, It is Still Not Necessary to Register Cell Phone Numbers	TXT	
National Debt Consolidation Scheme Misleads Consumers About Costs, Benefits, and Nonprofit Status, FTC Says (January 8, 2007)	TXT	
FTC Stops Illegal Mortgage Services Phone Calls (November 2, 2006)	TXT	
FTC Seeks Comment on Proposal to Limit the Use of Prerecorded Messages in Telemarketing (October 3, 2006)	TXT	
The National Do Not Call Registry: Annual Report to Congress for FY 2005 Pursuant to the Do Not Call Implementation Act On Implementation of the Registry (July 21, 2006)	TXT	
The Truth about Cell Phones and the Do Not Call Registry (June 21, 2006) Despite Re-Circulating E-mail, It is Still Not Necessary to Register Cell Phone Numbers	TXT	
Telemarketer Pays the Price for Using Unscrubbed "Lead Lists" (June 21, 2006)	TXT	
Debt Management Telemarketers Settle FTC Charges [Including Registry Violations] (June 15, 2006) Defendants Will Pay Nearly \$1 Million in Consumer Redress and Penalties	TXT	
FTC Announces First Case Highlighting Application of Do Not Call Provisions to Corporate Affiliates (June 15, 2006) Group Bilked Consumers Out of Tens of Thousands Apiece [and Violated the National Do Not Call Registry]	TXT	
Bogus Business Opportunity Promoters Now Out of Business (May 30, 2006) Group Bilked Consumers Out of Tens of Thousands Apiece [and Violated the National Do Not Call Registry]	TXT	
Cross-Border Advance-Fee Credit Card Operation Settles FTC Charges [Including Registry Violations] (May 24, 2006)	TXT	
Amended Complaint and Preliminary Injunction in Premier Benefits Matter (May 16, 2006)	TXT	
FTC Moves to Stop Telemarketer Using Phony Caller ID [and Violating the National Do Not Call Registry] (May 8, 2006)	TXT	
Debt Elimination Program' Fails to Deliver Guaranteed Lower Interest Rates (March 21, 2006) Telemarketers Also Violate Do Not Call Rule	TXT	
FTC Obtains Injunction Against the Companies Running the "Wal-Mart Shopping Spree" Scam (February 28, 2006) Defendants Took Cash from Consumers' Bank Accounts Without Their Express Informed Consent [and Violated the TSR by Ignoring Entity-Specific DNC Requests]	TXT	
Book Club Direct Marketer to Pay \$680,000 for Do Not Call Violations (February 23, 2006) Book-of-the-Month Club Partnership Called Over 100,000 Consumers on	TXT	

DNC Registry; Continued Calling Customers Who Specifically Asked Not to be Called		
FTC Seeks End to Telemarketer's Practices (January 31, 2006) Automated Calling System Leaves Millions Of People Hanging	TXT	
Georgia Defendants Settle Charges of 'Assisting and Facilitating' Telemarketing Violations (January 24, 2006) Case is First to Result in Civil Penalties from Parties that Helped Telemarketers Avoid Complying with the National Do Not Call Registry	TXT	
The Truth about Cell Phones and the National Do Not Call Registry (January 19, 2006)	TXT	
Telemarketers Settle FTC Charges of Costly "Free" Samples, Do Not Call Violations, and Worthless Weight-Loss Patches (January 17, 2006) Defendants Will Pay \$474,000 in Consumer Redress and Civil Penalties	TXT	
FTC Seeks to Put Telemarketer on Permanent Hold (January 6, 2006) Defendants Allegedly Called 900,000 Phone Numbers On Do Not Call Registry	TXT	
Commission authorizes the filing of an amended complaint in FTC v. Del Sol LLC, et al. (December 23, 2005) FTC adds counts alleging Registry and Fee rule violations	TXT	
Directv to Pay \$5.3 Million Penalty For Do Not Call Violations (December 13, 2005) Penalty is Largest Ever for Violation of the Do Not Call Law	TXT	
Court Order Stops Deceptive Canadian Pitch-men, Requires Payment of \$345,000 to FTC for Consumer Redress (November 14, 2005) For a Fee, Defendants Promised to Protect U.S. Consumers from Telemarketing and Fraud FTC v. 4086465 Canada, Inc. d/b/a International Protection Center	TXT	
Bad Bonds: FTC Charges Canadian Defendant with Defrauding Elderly U.S. Consumers with Promises of Cash Winnings (October 27, 2005) Many Consumers Also Called Despite Being on National Do Not Call Registry FTC v. John Bezeredi dba Dominion Investments et al.	TXT	
FTC Continues Crackdown on Scams Aimed at Hispanics (October 25, 2005) [Company Allegedly Called Consumers on Do Not Call Registry] FTC v. FGH International Corp.	TXT	
FTC, Partners Put Stop to Canadian Cross-Border Frauds [Including Registry Violations] (September 27, 2005) FTC v. Centurion Financial Benefits, LLC	TXT	
The National Do Not Call Registry: Annual Report to Congress for FY 2003 and FY 2004 Pursuant to the Do Not Call Implementation Act On Implementation of the Registry (September 2005)	TXT	PDF
FTC Bars Travel Service Sellers from Violating Do Not Call Rule (September 23, 2005) US v. Cutting Edge Marketing, LLC	TXT	
Court Order, Default Judgment Close FTC's Case Against Alleged "Do Not Call" Fraudsters (September 20, 2005) FTC v. Telephone Protection Agency, Inc.	TXT	
Statement of Federal Trade Commission Chairman Deborah Platt Majoras on the 100 Millionth Number on the National Do Not Call Registry (August 18, 2005)	TXT	
Columbia House Settles FTC Charges of Do Not Call Violations (July 15, 2005) Case illustrates limits of Established Business Relationship exception & importance of Company-Specific DNC Requests US v. Columbia House Company	TXT	
FTC Shuts Down Unauthorized Billing Operation (May 18, 2005)		

FTC v. Frankly Speaking, Inc.-- Defendants Claimed to be Nonprofit, Violated Do Not Call Rule	TXT	
The Truth about Cell Phones and the National Do Not Call Registry (April 15, 2005)	TXT	
Debt Services Operations Settle FTC Charges (March 30, 2005) [NCC and DMFS Cases Alleged Registry and Fee Rule Violations] FTC v. National Consumer Council FTC v. Debt Management Foundation Services, Inc.	TXT	
FTC Announces First "Do Not Call Rule" Settlements (February 16, 2005) Timeshare Sellers and their Telemarketer Will Pay More than \$500,000 for Violating the Rule US v. Braglia Marketing Group, LLC US v. Flagship Resort Development Corp.	TXT	
FTC: National Do Not Call Registry Accepts Both Cell Phone and Home Phone Numbers (December 10, 2004)	TXT	
FTC Amends Complaint in Hispanic Fraud Initiative case, Adding Registry and Fee Rule Counts (December 10, 2004) [Original Complaint Does Not Include Do Not Call Counts] FTC v. FGH International Corp.	TXT	
Amended Complaint in Telephone Protection Agency Case (December 3, 2004) FTC v. Telephone Protection Agency, Inc.	TXT	
FTC Halts International Credit Card Scam (November 22, 2004) FTC v. 3R Bancorp	TXT	
FTC's Do Not Call Team Receives Service to America Medal (September 29, 2004)	TXT	
FTC Seeks First Civil Penalties for Do Not Call Violations (August 31, 2004) US v. Braglia Marketing Group, LLC	TXT	
FTC Targets Major Do Not Call Registry Violator Peddling Bogus Debt Management Services (July 29, 2004) FTC v. Debt Management Foundation Services, Inc.	TXT	
FTC Challenges Cross-Border Telemarketing Scam Targeting Elderly Americans (July 22, 2004) FTC v. 4086465 Canada, Inc. d/b/a International Protection Center -- Defendants claimed to register consumers for a fee.	TXT	
Companies Operating Out of Tennessee and Florida Charged with Violating Numerous Federal Laws [including the Registry] (July 12, 2004) FTC v. Internet Marketing Group, Inc.	TXT	
FTC Puts Halt to Fraudulent Do Not Call "Service" (June 29, 2004) Defendants Falsely Claimed for \$399 They Could Safeguard Consumers' Financial Information FTC v. Vector Direct, LLC	TXT	
National Do Not Call Registry Celebrates One-Year Anniversary (June 24 , 2004) Registration Continues to Grow, Compliance Remains High	TXT	
FTC: Bogus "Nonprofit" Debt Negotiation Companies Misled Consumers in Financial Trouble and Violated Do Not Call Registry (May 5, 2004)	TXT	
Announced Action for April 26, 2004 Telemarketing Sales Rule Fees: Notice of Proposed Rulemaking and Request for Public Comment.	TXT	
FTC: Bogus 'Nonprofit' Debt Negotiation Companies Misled Consumers in Financial Trouble and Violated Do Not Call Registry (April 23, 2004) FTC v. National Consumer Council	TXT	
FTC Charges North Carolina Defendants with Attempting to Exploit Promise of Do Not Call Registry (April 22, 2004) Consumers Conned Into Paying for Do Not Call Listing	TXT	

FTC v. Telephone Protection Agency, Inc.		
FTC Amends Telemarketing Sales Rule Regarding Access to National Do Not Call Registry (March 23, 2004) Revised Final Rule Requires Telemarketers to "Scrub" Their Call Lists Every 31 Days; Registered Phone Numbers Top 58 Million; Compliance Remains High	TXT	
Statement of FTC Chairman Timothy J. Muris (March 3, 2004)	TXT	
Statement of Timothy J. Muris Regarding the Do Not Call Registry The President has signed the Omnibus appropriations bill into law, providing funding to allow the Federal Trade Commission to begin to develop a National Do Not Call Registry.	TXT	
Appeals Court Upholds Constitutionality of National Do Not Call Registry (February 17, 2004)	TXT	
Compliance with Do Not Call Registry Exceptional (February 13, 2004) Over 55 Million Telephone Numbers Registered - Only 150,000 Complaints in 2003	TXT	
FTC Charges Arizona Firm With Misleading and Threatening Consumers in Pitch to "Protect" Their Personal Information (February 2, 2004) FTC v. Vector Direct Marketing, LLC	TXT	
Only You Can Register Your Number on FTC's Do Not Call List (December 8, 2003) Court Order Prohibits Defendant from Claiming Ability to Sign Up Consumers on the Registry FTC v. Ken Chase d/b/a FDNCL.org and NDNCL.us	TXT	
You Make the Call: The FTC's New Telemarketing Sales Rule (December 2003) The Federal Trade Commission's amended Telemarketing Sales Rule (TSR) will put consumers in charge of the number of telemarketing calls they get at home. In addition to establishing the National Do Not Call Registry, it limits abandoned calls, restricts unauthorized billing and requires telemarketers to transmit Caller ID information.	TXT	PDF
Do Not Call Registrations Exceed 50 Million (September 17, 2003)	TXT	
DO NOT CALL Registry Jumps To 48.4 Million (September 2, 2003)	TXT	
National Do Not Call Registry to Be Available to Telemarketers Beginning September 2, 2003 (August 27, 2003)	TXT	
41.7 Million Telephone Numbers Registered on Do Not Call List (August 26, 2003)	TXT	
FTC Warns Consumers of Scammers Charging For Do Not Call Registration (August 21, 2003)	TXT	
Thirteen Days Remain for Initial Do Not Call Registration (August 19, 2003)	TXT	
Do Not Call Registry Tops 30 Million Phone Numbers (August 6, 2003)	TXT	
Telemarketing Sales Rule Amended to Establish Fees for Industry Access to National Do Not Call Registry (July 29, 2003)	TXT	
Do Not Call Registrations Top 15.3 Million (July 1, 2003)	TXT	
Do Not Call Registrations Exceed 10 Million (June 27, 2003)	TXT	
National Do Not Call Registry Opens (June 27, 2003)	TXT	
Background: The National Do Not Call Registry and the FTC's Telemarketing Sales Rule (June 26, 2003)		PDF
Información: El Registro Nacional "No Llame" y la Regulación de Ventas de Telemercadeo de la FTC (6/26/03)		PDF
Hoja Informativa: Usted Determina Quien Llama: La Nueva Regulación de Ventas de Telemercadeo de la FTC (6/26/03)		PDF
Scam Artists Use Do Not Call Registry to Commit Fraud (June 25, 2002)	TXT	

Federal Trade Commission Announces Accelerated Roll-out Schedule for National Do Not Call Registry Set for July (June 2, 2003) Telephone registration for the National Do Not Call Registry will be accelerated, and will be available to consumers coast-to-coast during July 2003.	TXT	
FTC Cracks Down on "Pre-registration" Scams for the National "Do Not Call" List (May 8, 2003) FTC v. Ken Chase dba FDNCL.org and NDNCL.us	TXT	
FTC Proposes Fee Amendment to the Telemarketing Sales Rule (March 28, 2003) Fee of \$29 Per Area Code Proposed for Sellers Accessing National Do Not Call Registry	TXT	
FTC Announces Calendar for Implementation of the National Do Not Call Registry (March 25, 2003) Plans Call for Eight-Week Registration Period, Phased In By Region	TXT	
Information on the FTC's Rulemaking for the Final Amended Telemarketing Sales Rule (January 29, 2003)	TXT	
FTC Announces Final Amendments to Telemarketing Sales Rule, Including National Do Not Call Registry (December 18, 2002) Registry will provide consumers with more control over telemarketing calls they receive; other changes concern billing authorization, charitable solicitations, and use of caller-ID.	TXT	
La FTC Anuncia Las Enmiendas Finales a la Regulación de Ventas de Telemercadeo, Incluyendo el Registro Nacional No Llame (12/18/02) El Registro Brindará Mayor Control a los Consumidores Sobre los Llamados de Telemercadeo Recibidos; Otros Cambios Concernientes a la Autorización de Facturación, Solicitaciones para Colectas de Caridad y Utilización del Servicio de Identificador de Llamados	TXT	
Concurring Statement of Commissioner Swindle		PDF
Information on the TSR Rulemaking	TXT	
Q&As on the National Do Not Call Registry	TXT	PDF
Telemarketing Fraud Enforcement	TXT	
The Commission's Privacy Agenda	TXT	



[register now](#)